

Board Meeting Agenda

Secretary of State Office 1500 11th Street Sacramento, CA 95814

October 24, 2013 10:00 AM - 4:00 PM

Open session is estimated to start at 12:00 PM.

Webcast and phone participation options are available for this meeting. See the Meeting Information section below.

ACTION/ **ITEM DISCUSSION** Call To Order, Roll Call and Welcome Discussion Closed Session A. Consideration of Contract Matters per Government Code Section 100500(j) Consideration of Personnel Matters per Government Code Sections 11126(a) and 100500(j) C. Consideration of Pending Litigation Matters per Government Code Sections 100500(j), 11126(e)(1), and 11126.3(d) III. Approval of Board Meeting Minutes Action IV. Executive Director's Report A. Announcement of Closed Session Actions Discussion B. Launch Update Discussion C. Legislative Update Discussion D. Federal Rules Update Action V. Covered California Program Reports A. Covered California Health Plan Report Discussion B. Small Business Health Options (SHOP) Report Discussion C. Marketing and Outreach Report Discussion D. Eligibility and Enrollment Operations Report Discussion i. Service Center Report Discussion ii. Consumer Website Report Discussion E. Financial Report Discussion VI. Covered California Policy and Action Items A. Identity Proofing Policy Discussion B. Consumer Protection and Regulations Impacting Enrollment Assistance Discussion C. SHOP Appeals Regulations Discussion D. Quality Rating System Action E. Federal Establishment Support and Blueprint Application Action F. Covered California Incompatible Activities Policy Action

MEETING INFORMATION

The order in which agenda items are considered may be subject to change. Public comment is taken on each agenda item.

For in person comments: Prior to making your comments, please state your name for the record and identify any group or organization you represent.

The call-in number for teleconference comments is: (800) 288-8961

Please wait until the operator has introduced you before you make your comments.

To request to make a comment during the public comment period, press * 1; you will hear a tone indicating you are in the queue for comment.

If you change your mind and do not want to make a comment, press #

Assistance is available throughout the teleconference meeting. To request a Specialist: Press * 0

Each person will be limited to two minutes per agenda item.

Materials available for this meeting are posted on the Exchange website at: www.HealthExchange.ca.gov.

Any person who wishes to request this notice or other meeting materials in an alternative format, requires translation services, or needs any disability-related modification or accommodation, including auxiliary aids or services which would enable that person to participate at the meeting, must make that request at least seven calendar days prior to the meeting date to info@covered.ca.gov.

If you are a member of the news media and wish to cover this event, please contact (916) 205-8403.

The Board meeting can be viewed via a live webcast. The webcast can be accessed at: http://www.cal-span.org/State Webcast/HBEX/stream index.htm.